Transportation

There are state and federally funded programs available to people with disabilities

MCS Office Locations

Springfield Office
1000 Wilbraham Road
Springfield, MA 01109
Tel: 413-782-2500

Westfield Office
3 State Street
Westfield, MA 01085
Tel: 413-562-4885

Holyoke Office
260 Westfield Road
Holyoke, MA 01040
Tel: 413-534-3299

Visit our website at www.mcsnet.org
Follow us on Facebook at: facebook.com/MCSofthePioneerValley

Updated May 2016

ACCESSIBLE VEHICLE RENTALS

Advanced Wheels of Technology
33 Bradley Park Road
East Granby, CT 06026
(877) 943-3573       (860) 653-8064

Or

Route 20 ~ Forest Business Park
Brimfield, MA 01010
(800) 955-9949       (413) 245-9949
www.advancedwheels.com

Ride-Away
104 Pitkin Street
East Hartford CT 06108
(860) 215-3536
www.ride-away.com

These Services/ Organizations are resources for you to explore. They have not been endorsed by MCS. Please contact Michael Romanovitch at: (413) 782-2500 or michaelro@mcsnet.org to comment on these listings or to suggest additional resources.
MassHealth provides non-emergency transportation services under the following guidelines:

1. Your medical provider must authorize your need for transportation by completing a Prescription for Transportation (PT-1) form for community-based services or a Medical Necessity Form (MNF) for institutionally based services.

2. Transportation must be to and from a MassHealth provider for a MassHealth-reimbursable service.

3. You are not able to access public transportation and/or private means of transportation.

There are exceptions to these guidelines. Please call the MassHealth Customer Service Center 1-800-841-2900 for more information.

**STATEWIDE ACCESS PASS**
Persons with disabilities are eligible for half-fare bus and train passes. For more information or to apply, contact your local transit authority.

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**REGIONAL TRANSIT AUTHORITY (RTA)**

The RTA is the transit authority that provides oversight and coordination of public transportation within a specific geographic region.

**LOCAL TRANSIT AUTHORITY**

**Berkshire Regional Transit Authority (BRTA)**
(800) 292-2782   (413) 499-2782

**Franklin Regional Transit Authority (FRTA)**
(413) 774-2262

**Pioneer Valley Transit Authority (PVTA)**
(877) 779-7882   (413) 781-7882

The RTA has two programs that are geared toward supporting the transportation needs of people with disabilities. They are the Mobility Impaired Paratransit Service and Travel Training.

**Mobility Impaired Paratransit Service**
ADA paratransit is a service for people with disabilities. This service provides a shared-ride, door-to-door van transportation for individuals with disabilities that prevent them from riding the fixed route bus service. RTA provides paratransit service throughout the area within 3/4 mile of a fixed route. The paratransit service runs on all days that the fixed-route bus service operates. For information on becoming eligible for the ADA van service, please contact your RTA’s ADA Coordinator.

**Travel Training**
Travel Training is for seniors and people with mobility impairments who are motivated to learn how to safely and independently use the fixed route system.

Travel Trainers provide personalized, one-on-one instruction which takes each trainee’s unique needs and abilities into account. Sessions are primarily field-based and can focus on destination travel (how to get to a specific destination and back) or general orientation (how to use fixed-route buses). Trainees select their travel destinations which typically include: work, medical appointments, schools, shopping malls, and other recreation sites.

Travel Training is self-paced and is conducted in a series of steps from initial one-on-one instruction to the gradual fading of trainer assistance leading to independent travel. An instructor will stay with participants until they feel comfortable and confident riding the bus.