

## ACCESSIBLE VEHICLE RENTALS

### Advanced Wheels of Technology

33 Bradley Park Road  
East Granby, CT 06026

(800) 639-5436 (860) 653-8064

*or*

6 Boulder Parkway  
North Oxford, MA 01537

(877) 943-3573 (508) 731-0073

[www.advancedwheels.com](http://www.advancedwheels.com)

### MobilityWorks

104 Pitkin Street  
East Hartford CT 06108

(860) 215-4100

[www.mobilityworks.com](http://www.mobilityworks.com)

These services / organizations are resources for you to explore.  
They have not been endorsed by MCS. You may suggest additional resources or send comments on these listings to [info@mcsnet.org](mailto:info@mcsnet.org)

1000 Wilbraham Road  
Springfield, MA 01109



## Transportation



There are state and federally funded programs available to people with disabilities

Springfield Family Support Center  
1000 Wilbraham Road  
Springfield MA 01109  
Tel : 413-782-2500

Holyoke Family Support Center  
260 Westfield Road  
Holyoke MA 01040  
Tel: 413-534-3299

MCS SOS of Springfield  
505 E. Columbus Avenue  
Springfield MA 01105  
Tel: 413-301-7390

MCS Westfield Office  
3 State Street  
Westfield MA 01085  
Tel: 413-562-4885

Visit our website at [www.mcsnet.org](http://www.mcsnet.org)



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[facebook.com/MCSofthePioneerValley](https://facebook.com/MCSofthePioneerValley)



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[@multiculturalcommunityservices](https://instagram.com/multiculturalcommunityservices)

## PT-1

MassHealth provides **non-emergency** transportation services under the following guidelines:

1. Your medical provider must authorize your need for transportation by completing a Prescription for Transportation (PT-1) form for community-based services or a Medical Necessity Form (MNF) for institutionally based services.
2. Transportation must be to and from a MassHealth provider for a MassHealth-reimbursable service.
3. You are not able to access public transportation and/or private means of transportation.

There are exceptions to these guidelines. Please call the MassHealth Customer Service Center 1-800-841-2900 for more information

## STATEWIDE ACCESS PASS

Persons with disabilities are eligible for half-fare bus and train passes. For more information or to apply, contact your local transit authority.

## REGIONAL TRANSIT AUTHORITY (RTA)

The RTA is the transit authority that provides oversight and coordination of public transportation within a specific geographic region.

### LOCAL TRANSIT AUTHORITY

#### **Berkshire Regional Transit Authority (BRTA)**

(800) 292-2782                      (413) 499-2782

#### **Franklin Regional Transit Authority (FRTA)**

(888) 301-2262                      (413) 774-2262

#### **Pioneer Valley Transit Authority (PVTA)**

(877) 779-7882                      (413) 781-7882

The RTA has two programs that are geared toward supporting the transportation needs of people with disabilities. They are the Mobility Impaired Paratransit Service and Travel Training.

### **Mobility Impaired Paratransit Service**

ADA paratransit is a service for people with disabilities. This service provides a shared-ride, door-to-door van transportation for individuals with disabilities that prevent them from riding the fixed route bus service. RTA provides paratransit service throughout the area within 3/4 mile of a fixed route. The paratransit service runs on all days that the fixed-route bus service operates. For information on becoming eligible for the ADA van service, please contact your RTA's ADA Coordinator.

### **Travel Training**

Travel Training is for seniors and people with mobility impairments who are motivated to learn how to safely and independently use the fixed route system.

Travel Trainers provide personalized, one-on-one instruction which takes each trainee's unique needs and abilities into account. Sessions are primarily field-based and can focus on destination travel (how to get to a specific destination and back) or general orientation (how to use fixed-route buses). Trainees select their travel destinations which typically include work, medical appointments, schools, shopping malls, and other recreation sites.

Travel Training is self-paced and is conducted in a series of steps from initial one-on-one instruction to the gradual fading of trainer assistance leading to independent travel. An instructor will stay with participants until they feel comfortable and confident riding the bus.