

ACCESSIBLE VEHICLE RENTALS

Advanced Wheels of Technology

33 Bradley Park Road
East Granby, CT 06026

(800) 639-5436 (860) 653-8064

or

6 Boulder Parkway
North Oxford, MA 01537

(877) 943-3573 (508) 731-0073

www.advancedwheels.com

MobilityWorks

104 Pitkin Street

East Hartford CT 06108

(860) 215-4100

www.mobilityworks.com

These services / organizations are resources for you to explore.
They have not been endorsed by MCS. You may suggest
additional resources or send comments on these listings to
info@mcsnet.org

1000 Wilbraham Road
Springfield, MA 01109



Transportation



There are state and federally funded
programs available to people with
disabilities

Springfield Family Support Center
1000 Wilbraham Road
Springfield MA 01109
Tel : 413-782-2500

Holyoke Family Support Center
260 Westfield Road
Holyoke MA 01040
Tel: 413-534-3299

MCS SOS of Springfield
505 E. Columbus Avenue
Springfield MA 01105
Tel: 413-301-7390

MCS Westfield Office
3 State Street
Westfield MA 01085
Tel: 413-562-4885

Visit our website at www.mcsnet.org



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PT-1

MassHealth provides **non-emergency** transportation services under the following guidelines:

1. Your medical provider must authorize your need for transportation by completing a Prescription for Transportation (PT-1) form for community-based services or a Medical Necessity Form (MNF) for institutionally based services.
2. Transportation must be to and from a MassHealth provider for a MassHealth-reimbursable service.
3. You are not able to access public transportation and/or private means of transportation.

There are exceptions to these guidelines. Please call the MassHealth Customer Service Center 1-800-841-2900 for more information

STATEWIDE ACCESS PASS

Persons with disabilities are eligible for half-fare bus and train passes. For more information or to apply, contact your local transit authority.

REGIONAL TRANSIT AUTHORITY (RTA)

The RTA is the transit authority that provides oversight and coordination of public transportation within a specific geographic region.

LOCAL TRANSIT AUTHORITY

Berkshire Regional Transit Authority (BRTA)

(800) 292-2782 (413) 499-2782

Franklin Regional Transit Authority (FRTA)

(888) 301-2262 (413) 774-2262

Pioneer Valley Transit Authority (PVTA)

(877) 779-7882 (413) 781-7882

The RTA has two programs that are geared toward supporting the transportation needs of people with disabilities. They are the Mobility Impaired Paratransit Service and Travel Training.

Mobility Impaired Paratransit Service

ADA paratransit is a service for people with disabilities. This service provides a shared-ride, door-to-door van transportation for individuals with disabilities that prevent them from riding the fixed route bus service. RTA provides paratransit service throughout the area within 3/4 mile of a fixed route. The paratransit service runs on all days that the fixed-route bus service operates. For information on becoming eligible for the ADA van service, please contact your RTA's ADA Coordinator.

Travel Training

Travel Training is for seniors and people with mobility impairments who are motivated to learn how to safely and independently use the fixed route system.

Travel Trainers provide personalized, one-on-one instruction which takes each trainee's unique needs and abilities into account. Sessions are primarily field-based and can focus on destination travel (how to get to a specific destination and back) or general orientation (how to use fixed-route buses). Trainees select their travel destinations which typically include work, medical appointments, schools, shopping malls, and other recreation sites.

Travel Training is self-paced and is conducted in a series of steps from initial one-on-one instruction to the gradual fading of trainer assistance leading to independent travel. An instructor will stay with participants until they feel comfortable and confident riding the bus.