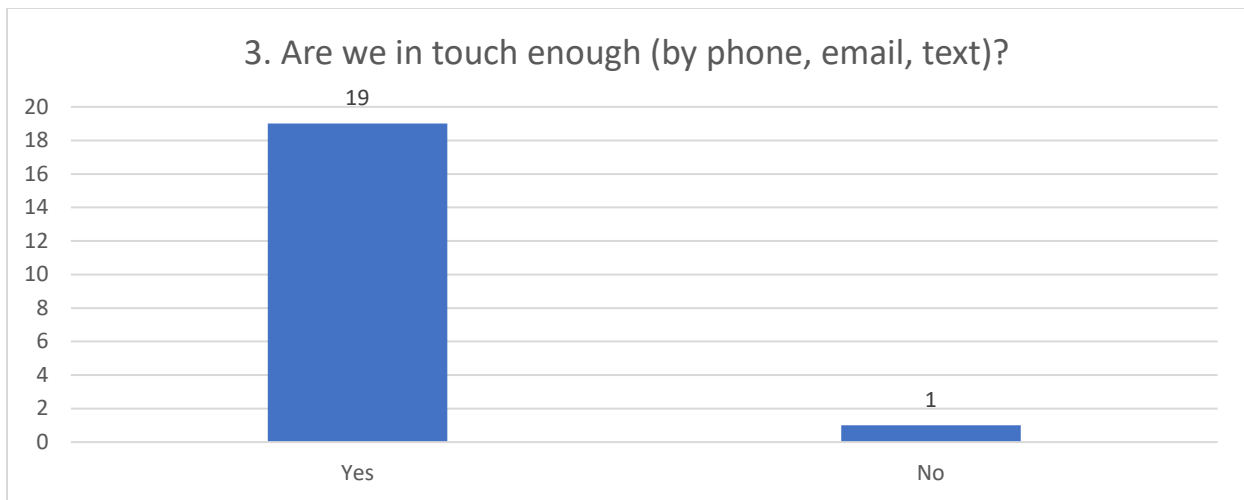
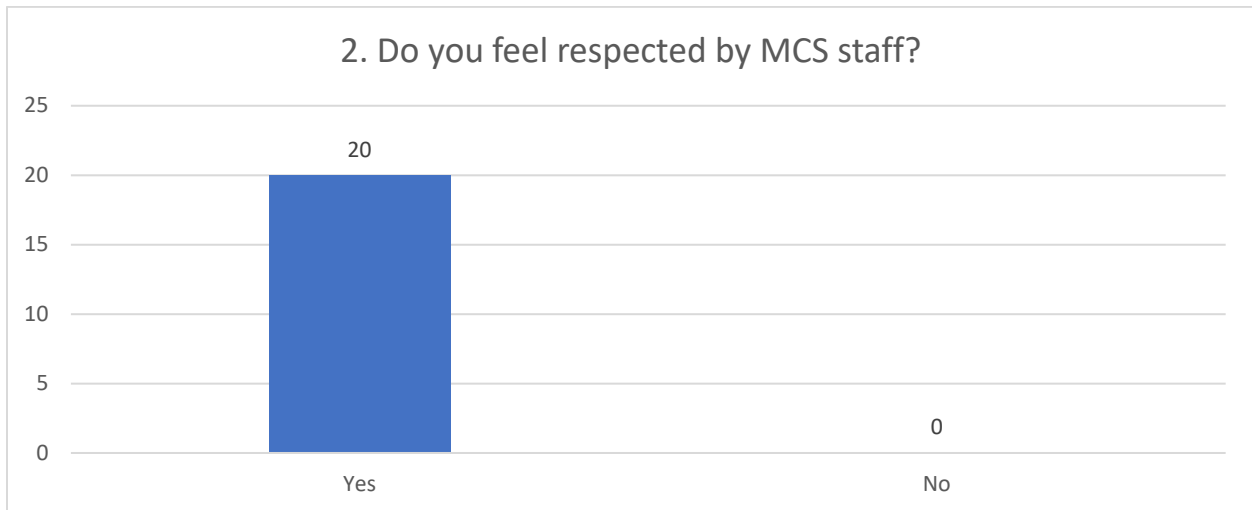
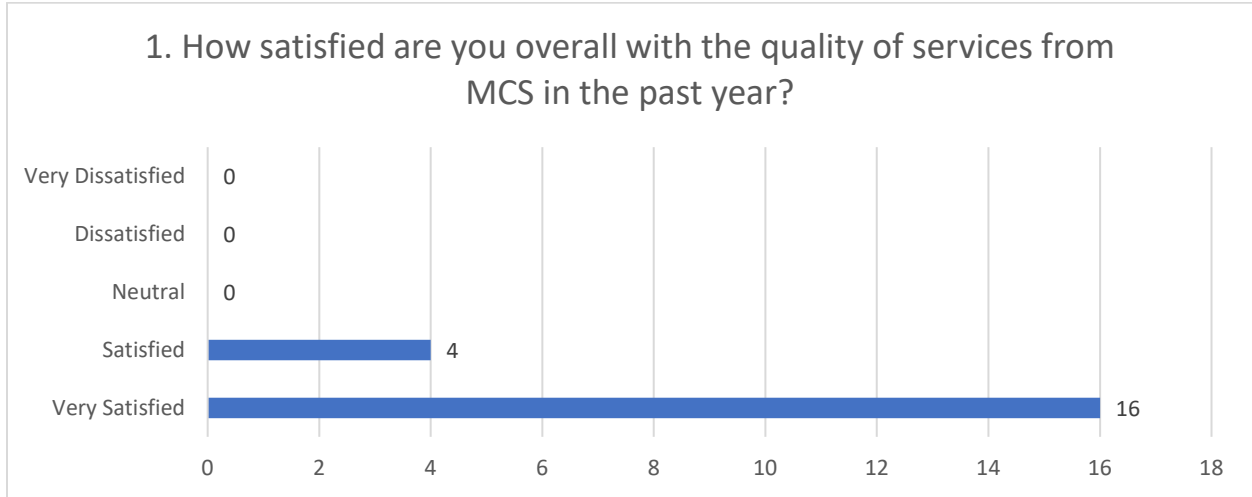


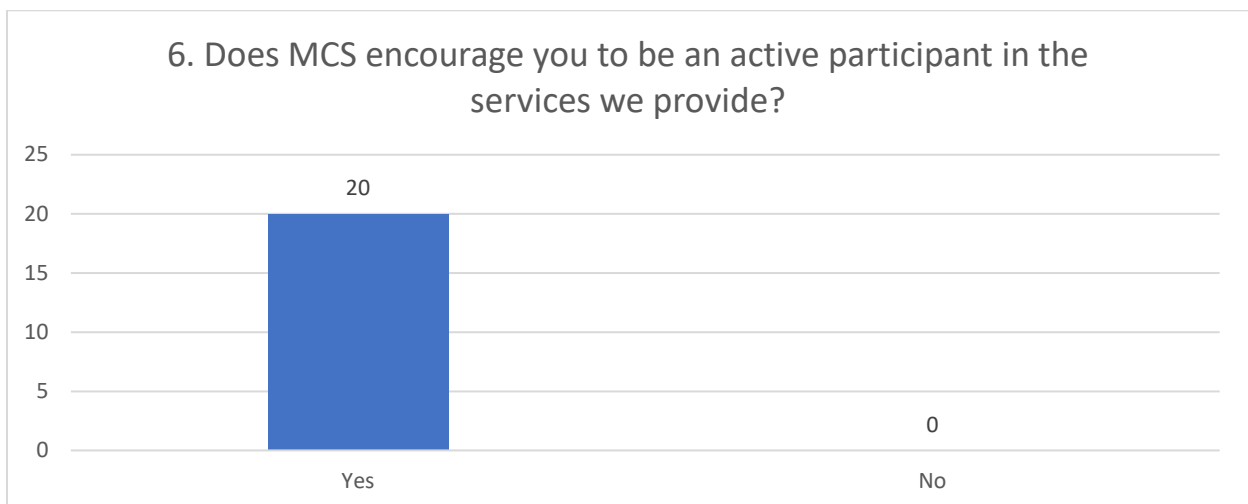
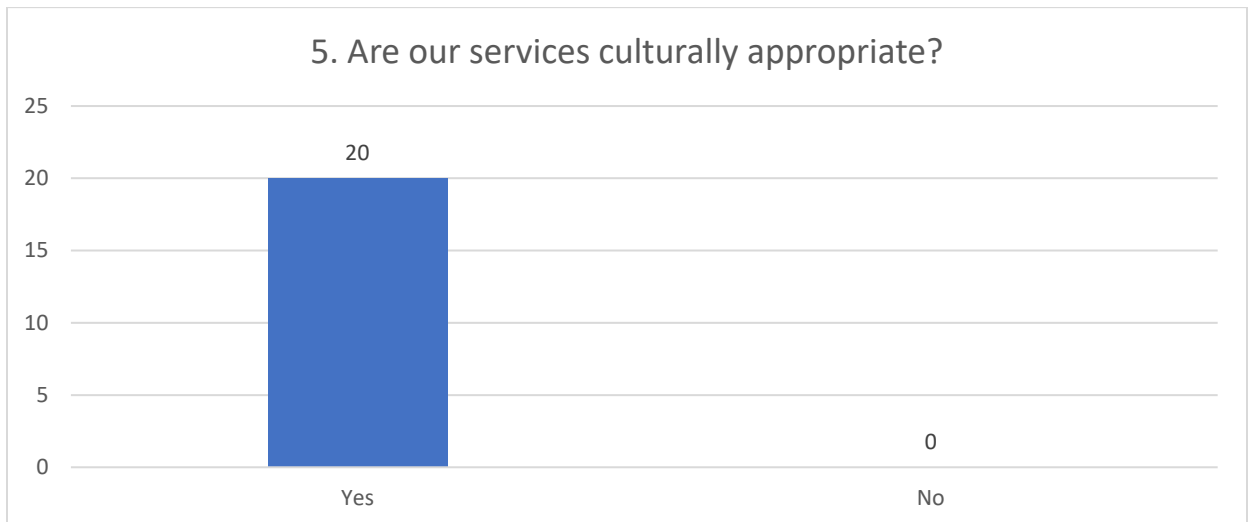
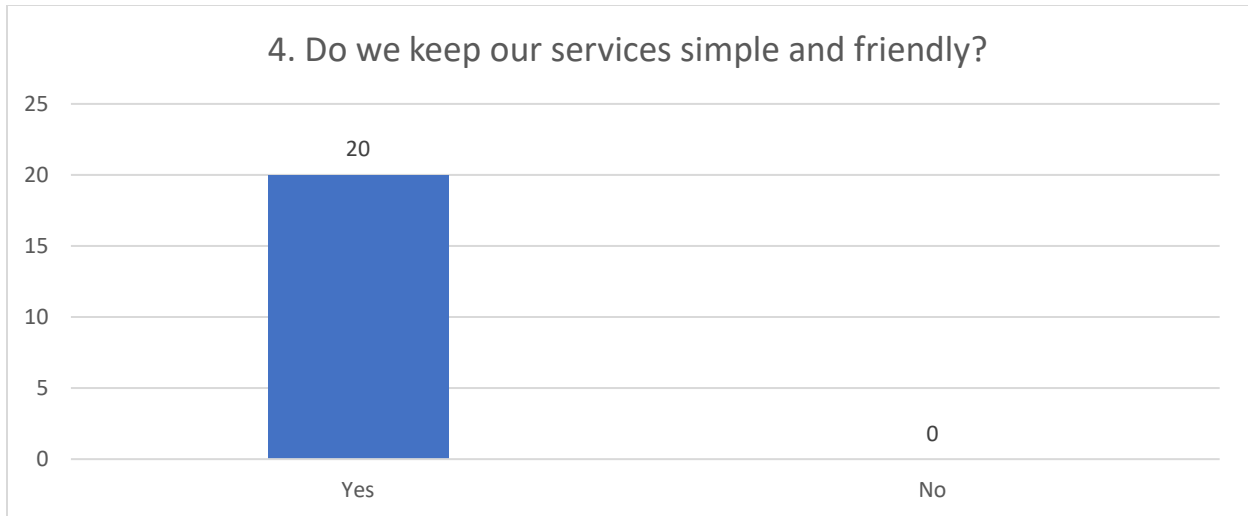
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Total Submissions = 20

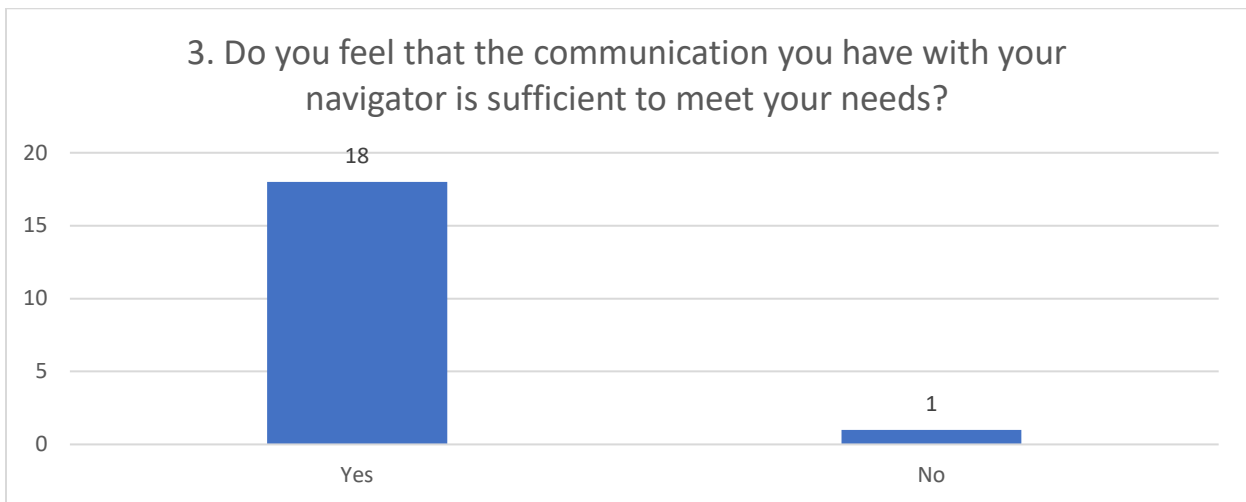
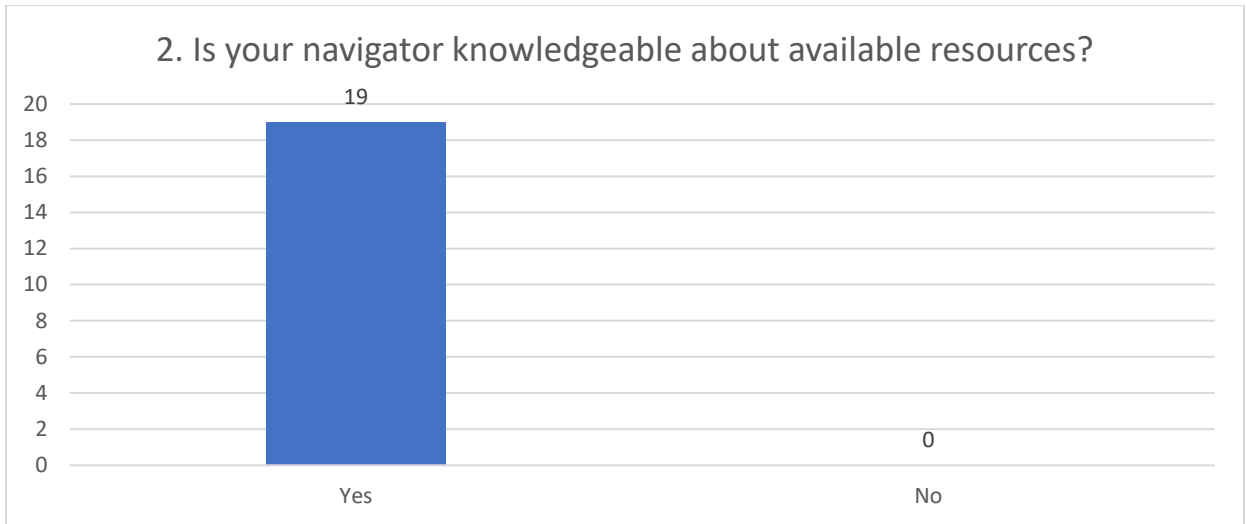
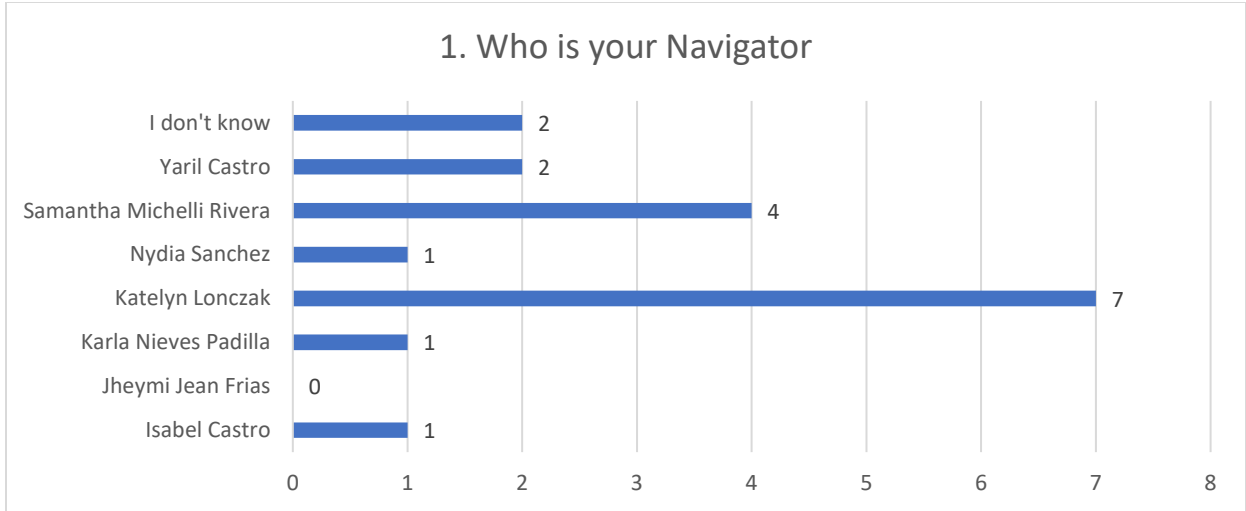
Submissions - 16 English, 4 Spanish



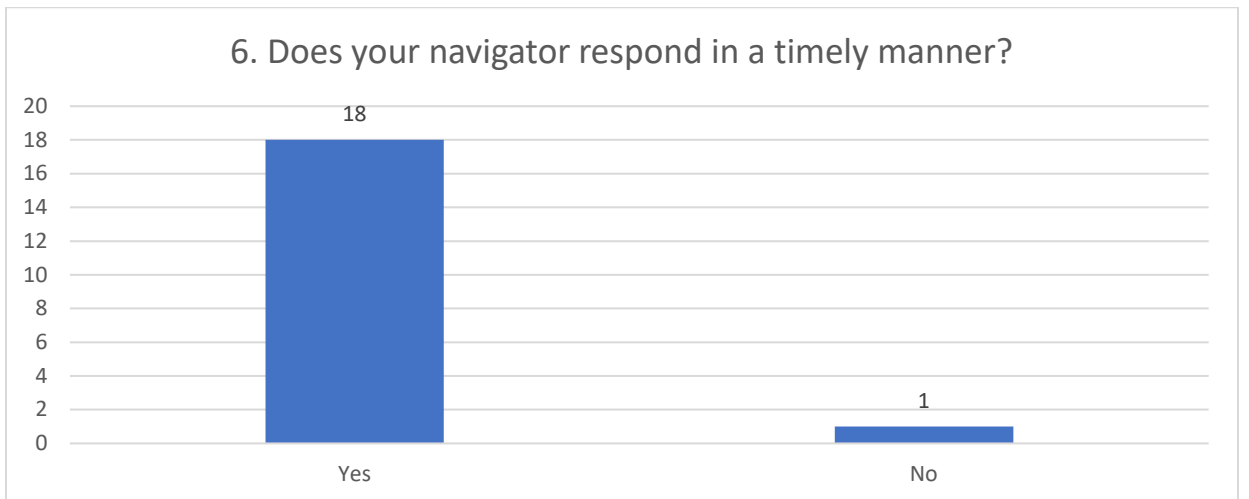
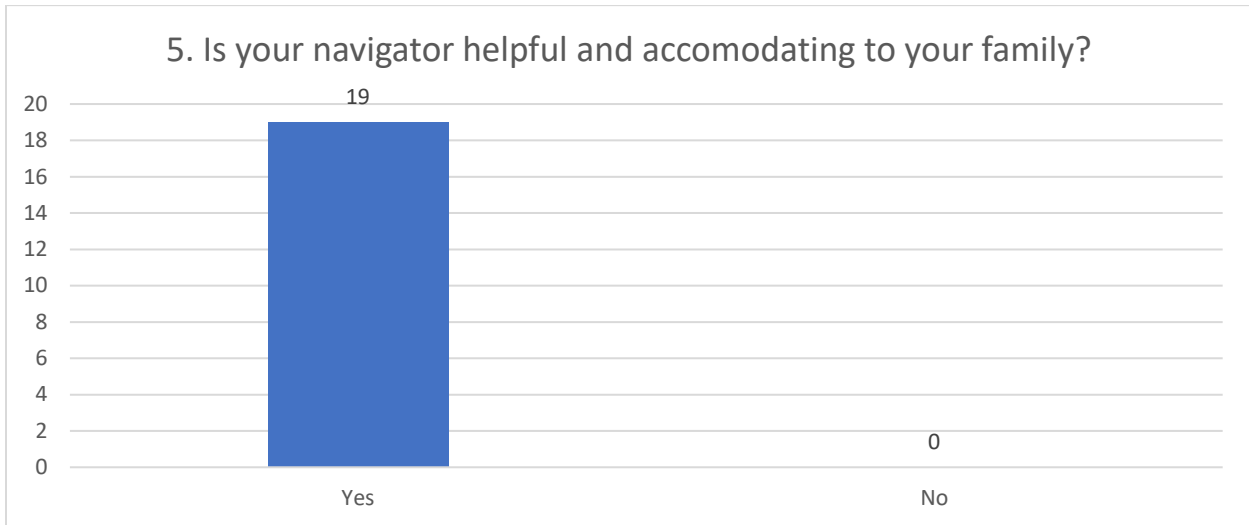
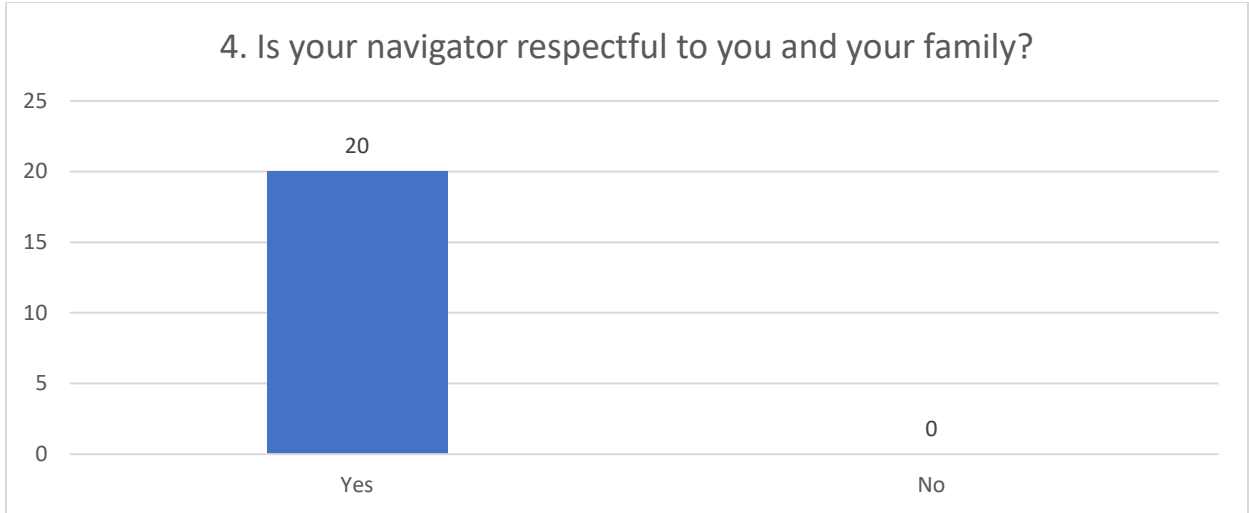
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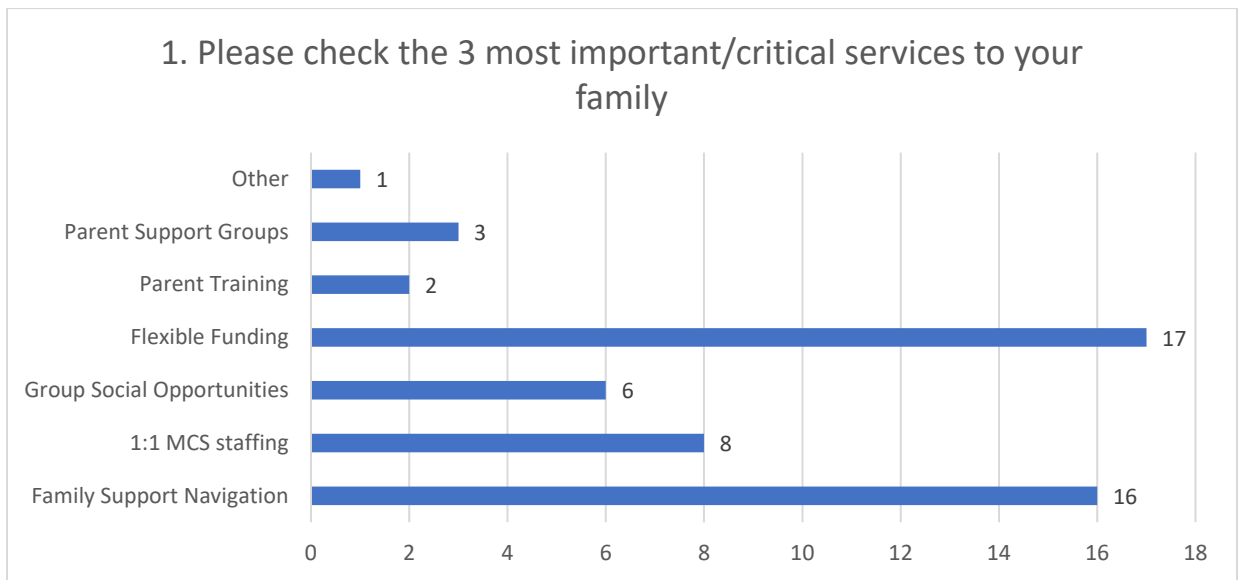
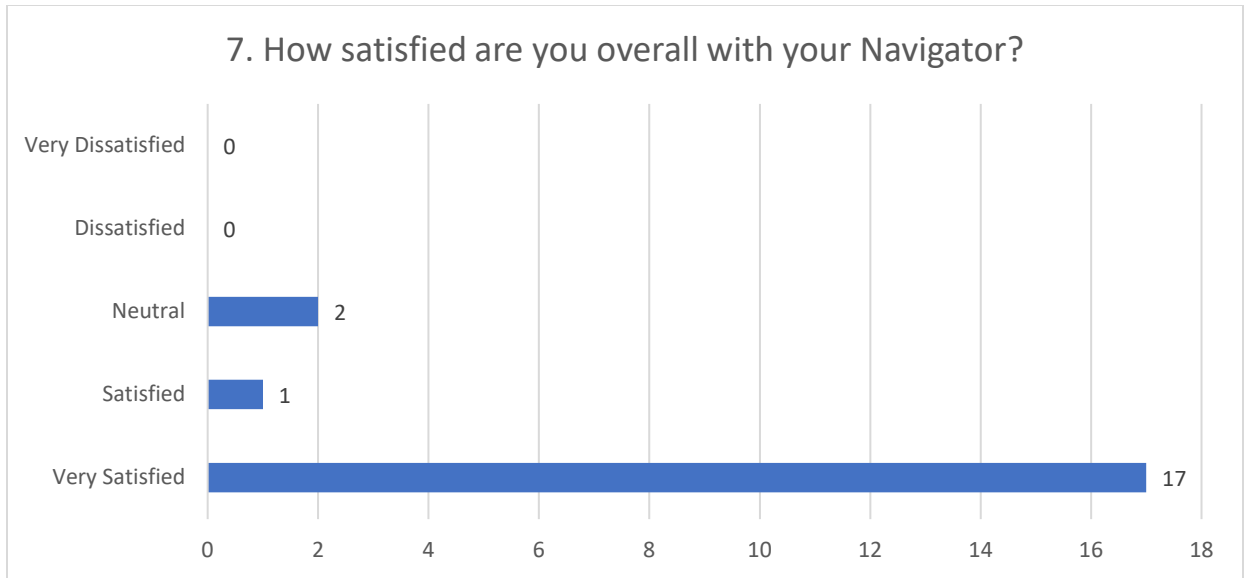
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2. Please use the space below to add any additional information you would like to share with us (praise, complaints, unmet needs, program ideas). Also, please use this space to explain any answers.

I ask about uses for funding and don't get a response for weeks. I've asked about the paperwork done for Emma's dental application at tufts as well as checking on her wait list status at least 4 times in emails, but have not gotten response to my question. I was thrilled that someone was able to take the application process off

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of my plate, but am feeling like I should've done it myself so that I would have control over the paperwork and questions about wait list.

Katelyn Lonczak has been highly responsive to our son's needs. I have only the highest praise for the support and guidance Katelyn provides to our family.

No complaints. We are happy with services and happy that our navigator thinks of us with creative solutions.

Always appreciate everything you do for our Joey and family. New years celebration was fun and I like how you did it in January when it wasn't in the holiday craziness time. Always felt welcome. Everyone is always so nice..Katelyn is wonderful. I'm glad she decided to stay!

Thank you for always being present and active!

Isabel has worked with myself and James for well over a decade and I literally am unable to find the words to describe the positive impact she has had. Although I know it is time for us to transition to adult services, I am finding it so tough to lose her as our contact. Isabel has meant so much more than just a "Family Support Navigator" since day one. She has become part of my family and the one person I trust more than anyone in relation to James. As an employee of Autism Connections for 20 years, I have seen so many people in this role come and go (and many who are as incredible as Isabel). I never, for one second, wanted to work with anyone else but Isabel through all of this and have appreciated her commitment every step of the way. I hope MCS is aware how lucky they are to have someone of Isabel's character, professionalism, empathy and dedication to the families she supports. She always made us feel like we were her priority which is what I am sure she does with every family she works with!

Katelyn is a great navigator. Very responsive and helpful. Overall the MCS/DESE program has been very important to our family. Isabel's passion to assist families is evident in how the services are provided.

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Your services are a lifeline for us! Yaril has always kind, efficient and quick to call us when something comes up that she thinks we might benefit from.

The support is amazing that you offer and I can't thank you all enough for everything you do for us.

Yo felicito mcs x mi lo mejor en todos los servicios gracias

I congratulated mcs x me the best in all services thank you

La navegador, Samantha Michelli-Rivera es una excelente navegadora.

Navigator, Samantha Michelli-Rivera is an excellent navigator.

I haven't used your services. Not sure what is available to my daughter. I don't have unmet needs.