

### **MassHealth Standard/ CommonHealth Premium Assistance (MSCPA)**

This MassHealth program is available to families with MassHealth Standard, CommonHealth, or Kaileigh Mulligan benefits to help them maintain their private insurance.

(800) 862-4840

### **Serving the Health Information Needs of Elders (SHINE)**

1600 East Columbus Ave  
Springfield, MA 01103

(413) 787-6785

(413) 787-6154 TTY

[www.mass.gov/elders/healthcare/shine/serving-the-health-information-needs-of-elders.html](http://www.mass.gov/elders/healthcare/shine/serving-the-health-information-needs-of-elders.html)

SHINE counselors are available at

- Centers for Independent Living
- Local Councils on Aging
- Senior Centers
- Elder Services agencies
- Other community-based agencies

To be connected to a local SHINE counselor, call MassOptions at 1-800-243-4636 or go to [www.massoptions.org](http://www.massoptions.org)

These services / organizations are resources for you to explore. They have not been endorsed by MCS. You may suggest additional resources or send comments on these listings to [info@mcsnet.org](mailto:info@mcsnet.org)

1000 Wilbraham Road  
Springfield, MA 01109



## **Health Insurance**



Income based health care plans that help pay for medical coverage

Springfield MA 01109  
Tel : 413-782-2500

Holyoke MA 01040  
Tel: 413-534-3299

MCS SOS of Springfield  
505 E. Columbus Avenue  
Springfield MA 01105  
Tel: 413-301-7390

Westfield Office  
3 State Street  
Westfield MA 01085  
Tel: 413-562-4885

Visit our website at [www.mcsnet.org](http://www.mcsnet.org)



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Follow us on Instagram @[@multiculturalcommunityservices](https://multiculturalcommunityservices)

Updated December 2021

### **Massachusetts Health Connector**

A Massachusetts health insurance marketplace to shop among the states leading health and dental insurance carriers.

1333 Portland Street

1st Floor

Boston, MA 02114

(877) 623-6765

(877) 623-7773 TTY

[www.mahealthconnector.org](http://www.mahealthconnector.org)

### **Medicare**

A federal health insurance program for people who are 65 or older, certain younger people with disabilities and people with end-stage renal disease.

Medicare Hotline (800) 633-4227

Social Security Office Information

70 Bond Street

Springfield, MA 01104

(866) 964-5061

(413) 731-1491 TTY

### **Medicaid**

A joint federal and state program that helps with medical costs for some people with limited income and resources.

Office of Health and Human Services of  
Massachusetts State Medical Assistance  
Office

(800) 841-2900

(800) 497-4648 TTY

Office of Medicaid

100 Hancock Street, 6<sup>th</sup> Floor

Boston, MA 02171

(617) 573-1770

(800) 841-2900

### **MassHealth**

MassHealth (also known as Medicaid) is a state health insurance program for low income people residing in Massachusetts. To find out if you qualify for MassHealth, visit the website below or call the Customer Service Center.

(800) 841-2900

[www.mass.gov/topics/masshealth](http://www.mass.gov/topics/masshealth)

MassHealth Enrollment Center

88 Industry Avenue, Suite D

Springfield MA 01104

### **CommonHealth**

A MassHealth program for children and adults with a chronic illness, disability, or blindness whose family resources exceed the limits for MassHealth Standard. This program charges a premium for MassHealth through a sliding scale fee based on income and family size. For more info, go to:

<https://www.mass.gov/doc/masshealth-commonhealth/download>

(800) 841-2900

### **Kaileigh Mulligan Program**

A MassHealth program that allows certain severely disabled children (under the age of 18) to live at home with their parents and have MassHealth eligibility determined without counting the income and assets of their parents. The child's medical needs must be severe enough to require a level of care equal to that provided in a hospital or pediatric nursing facility. This program covers payments for a wide range of medical and nursing care, and certain medical equipment and supplies for the child. The cost to MassHealth cannot be greater than what it would cost for the child to live in a hospital setting or nursing facility.

To apply call:

(800) 841-2900

(800) 497-4648 TTY