

Medical Review Team (MRT)

Reviews children and youth, ages birth to 22 years, for short and long-term admission to pediatric skilled nursing facilities in Massachusetts, based on both medical and developmental criteria.

Northeast Regional Health Office

Tewksbury Hospital

365 East Street

Tewksbury, MA 01876

(800) 882-1435 (978) 851-7621

(978) 851-3829 TTY

www.mass.gov/medical-review-team

Pediatric Palliative Care Network

Serves children under age 19 with a wide range of life-limiting diagnoses and their families.

250 Washington Street, 5th Floor

Boston, MA 02108

(800) 882-1435 (617) 624-6060

(617) 624-5992 TTY

www.mass.gov/ppcn

These services / organizations are resources for you to explore.
They have not been endorsed by MCS. You may suggest additional resources or send comments on these listings to info@mcsnet.org

1000 Wilbraham Road
Springfield, MA 01109



Department of Public Health



**Massachusetts
Department of
Public Health**

A government agency that promotes healthy people, families, community and healthy environments through compassionate care, education and prevention.

Springfield Family Support Center
1000 Wilbraham Road
Springfield MA 01109
Tel : 413-782-2500

Holyoke Family Support Center
260 Westfield Road
Holyoke MA 01040
Tel: 413-534-3299

MCS SOS of Springfield
505 E. Columbus Avenue
Springfield MA 01105
Tel: 413-301-7390

Westfield Office
3 State Street
Westfield MA 01085
Tel: 413-562-4885

Visit our website at www.mcsnet.org



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facebook.com/MCSofthePioneerValley



Follow us on Instagram
[@multiculturalcommunityservices](https://www.instagram.com/multiculturalcommunityservices)

**MASSACHUSETTS
DEPARTMENT OF PUBLIC
HEALTH (DPH)**

The Massachusetts Department of Public Health (DPH) oversees the health care system of Massachusetts. Division programs work to build a comprehensive, coordinated, community-based, family-centered system of care for CYSHCN and their families.

Bureau of Family Health & Nutrition

250 Washington Street, 5th Floor
Boston, MA 02108
(800) 882-1435 (617) 624-6060
(617) 624-5992 TTY

Local DPH Office

Western Regional Health Office

23 Service Center Road
Northampton, MA 01060
(413) 586-7525

Please visit the DPH website for an extensive list of programs that may be helpful to your family or family member with a disability.

www.mass.gov/dph

RESOURCES

Family TIES of Massachusetts

An information and support network run by and for parents of children with special needs.

Western Regional Coordinator

Mass. Department of Public Health-
23 Service Center
Northampton, MA 01060
(800) 905-8437 (413) 586-7525
(800) 769-9991 TTY
www.massfamilyties.org

Community Support Line

The Community Support Line offers information, technical assistance and referral for families of children with special health needs and their providers.

250 Washington Street, 5th Floor
Boston, MA 02108
(800) 882-1435 (617) 624-6060
(617) 624-5992 TTY
www.mass.gov/community-support-line

**Catastrophic Illness in Children Relief
Fund**

Financial assistance to families who are MA residents, for expenses incurred for the medical and related needs of children under age 22 which are not otherwise covered by insurance.

250 Washington Street, 5th Floor
Boston, MA 02108
(800) 882-1435 (617) 624-5951
(617) 624-5992 TTY
www.mass.gov/cicrf

**Massachusetts Technology Assistance
Resource Team (MASSTART)**

Provides nursing consultation with parents, schools, and health care providers to ensure health and safety of children with special health needs in schools.

Western Regional Office
Baystate Medical Center Children's
Hospital
759 Chestnut Street
Springfield, MA 01199
(413) 794-9591
<https://www.mass.gov/massachusetts-technology-assistance-resource-team-masstart>