

National Suicide Prevention Life Line
(800) 273-TALK (8255)

NOTES

These services / organizations are resources for you to explore.
They have not been endorsed by MCS. You may suggest additional resources or send comments on these listings to info@mcsnet.org

1000 Wilbraham Road
Springfield, MA 01109



Crisis Services



Crisis Services are comprehensive programs designed to respond to individuals experiencing a crisis related to a mental illness or substance use.

Services are delivered through a range of programs including evaluation services, stabilization services, outpatient services and support services.

Springfield Family Support Center
1000 Wilbraham Road
Springfield MA 01109
Tel : 413-782-2500

Holyoke Family Support Center
260 Westfield Road
Holyoke MA 01040
Tel: 413-534-3299

MCS SOS of Springfield
505 E. Columbus Avenue
Springfield MA 01105
Tel: 413-301-7390

Westfield Office
3 State Street
Westfield MA 01085
Tel: 413-562-4885

Visit our website at www.mcsnet.org



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Follow us on Instagram
[@multiculturalcommunityservices](https://instagram.com/multiculturalcommunityservices)

Crisis Services can be accessed by calling the Mobile Crisis Team and requesting a home evaluation or by dialing 911 and requesting an ambulance for a psychiatric emergency. The individual will be transported to an area hospital for a crisis evaluation

Mobile Crisis teams are available for children under the age of 21 with MassHealth benefits.

MOBILE CRISIS
INTERVENTION

24 HOUR ACCESS NUMBERS

The Berkshires
(800) 252-0227

Service Areas

Adams, Alford, Becket, Cheshire, Clarksburg, Dalton, Egremont, Florida, Great Barrington, Hancock, Hinsdale, Lanesboro, Lee, Lenox, Monroe, Monterey, Mount Washington, New Ashford, New Marlboro, North Adams, Otis, Peru, Pittsfield, Richmond, Sandisfield, Savoy, Sheffield, Stockbridge, Tyringham, Washington, West Stockbridge, Williamstown, and Windsor

Greenfield

(413) 774-5411

Service Areas

Ashfield, Athol, Bernardston, Buckland, Charlemont, Colrain, Conway, Deerfield, Erving, Gill, Greenfield, Hawley, Heath, Leverett, Leyden, Miller Falls, Montague, New Salem, Northfield, Orange, Petersham, Phillipston, Rowe, Royalston, Shelburne, Shutesbury, Sunderland, Turner Falls, Warwick, Wendell, and Whately

Northampton

(413) 586-5555

Service Areas

Amherst,, Chesterfield, Cumminston, Easthampton, Florence, Goshen, Hadley, Hatfield, Middlefield, Northampton, Pelham, Plainfield, Westhampton, Williamsburg, and Worthington

Southern Pioneer Valley

(800) 437-5922

Service Areas

Agawam, Belchertown, Blandford, Bondsville, Chester, Chicopee, East Longmeadow, Granby, Granville, Hampden, Holyoke, Huntington, Indian Orchard, Longmeadow, Ludlow, Monson, Montgomery, Palmer, Russell, South Hadley, Southampton, Southwick, Springfield, Thorndike, Three Rivers, Tolland, Ware, Westfield, West Springfield, and Wilbraham

COMMUNITY BASED
LOCATIONS FOR CRISIS

EVALUATION

Springfield Location

417 Liberty Street
Springfield, MA 01104
(413) 733-6661
www.bhninc.org

Westfield Location

77 Mill Street
Westfield, MA 01085
(413) 568-6141
www.bhninc.org

The Autism Response Team (ART)

The Autism Response Team (ART) is specially trained to connect to people with autism , their families and caregivers to information, tools, resources and crisis services.

ART can be reached at:

(888) 288-4762
en Español (888) 772-9050

Or send an email to:

familyservices@autismspeaks.org