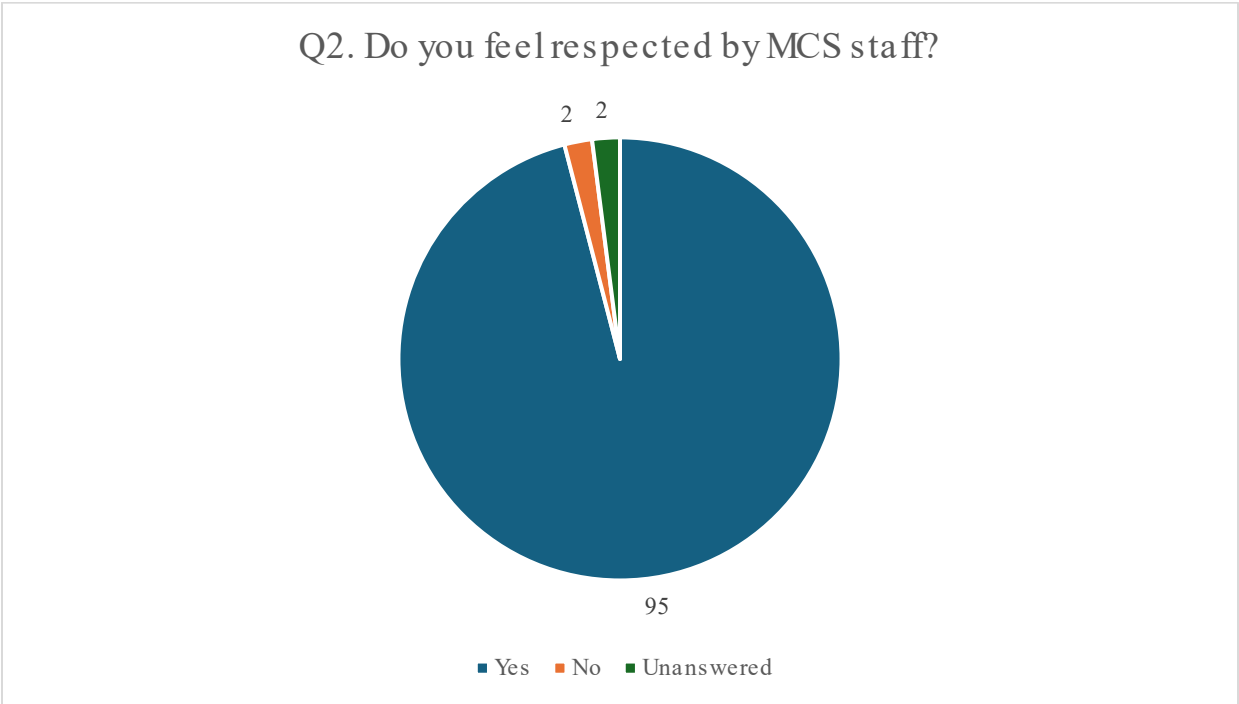
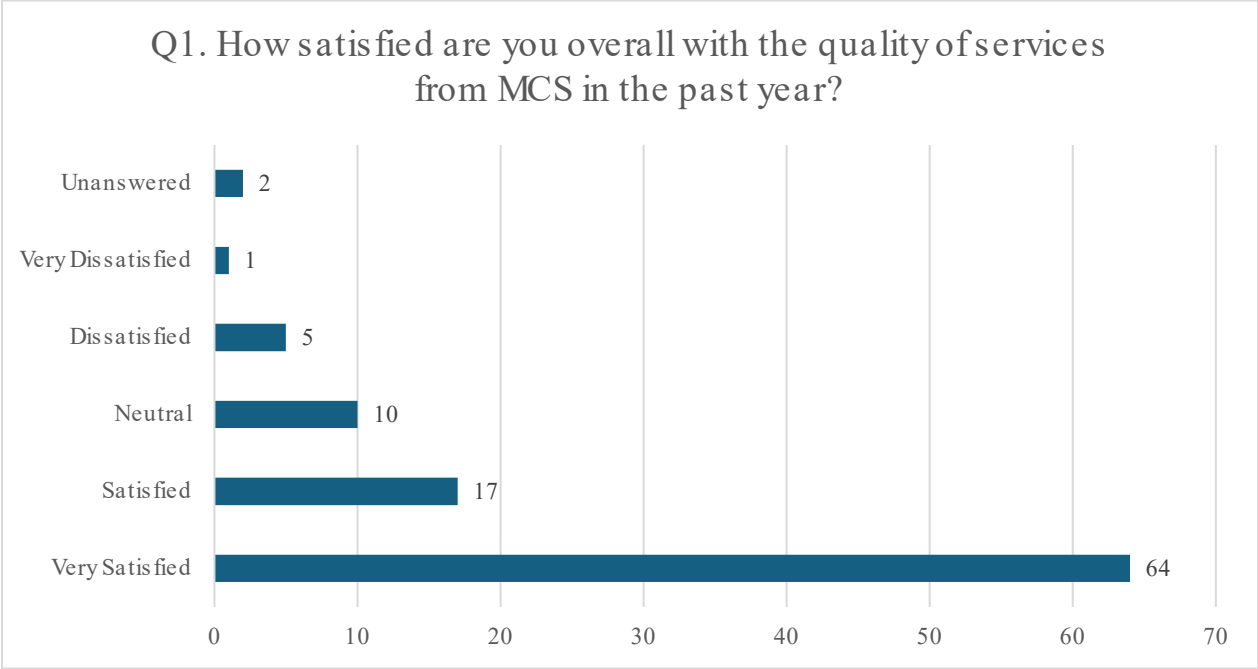
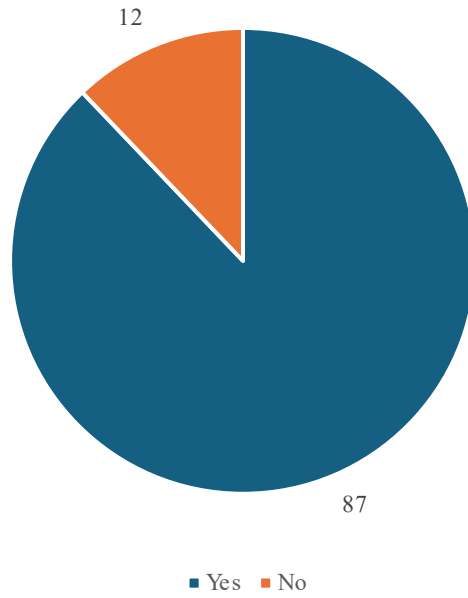


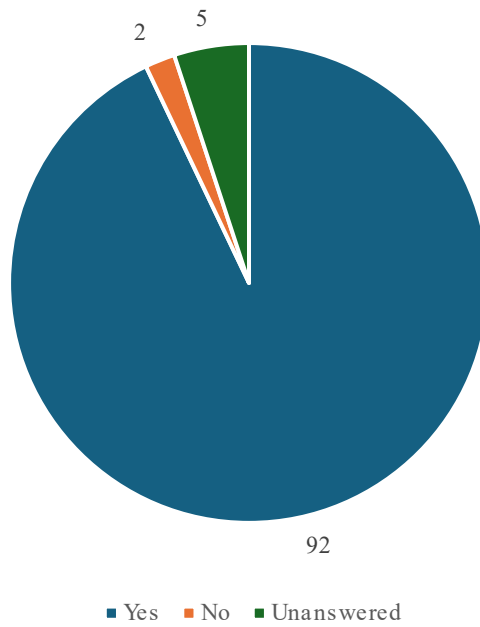
2024 Springfield Family Support Survey Results



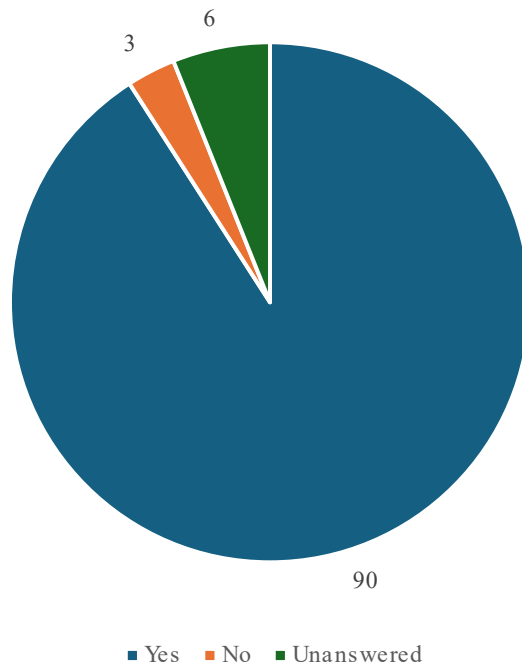
Q3. Are we in touch enough (phone, email, text)?



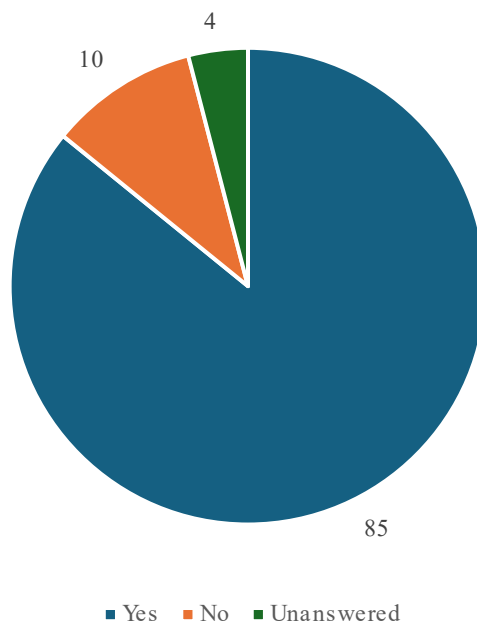
Q4. Do we keep our services simple and friendly?



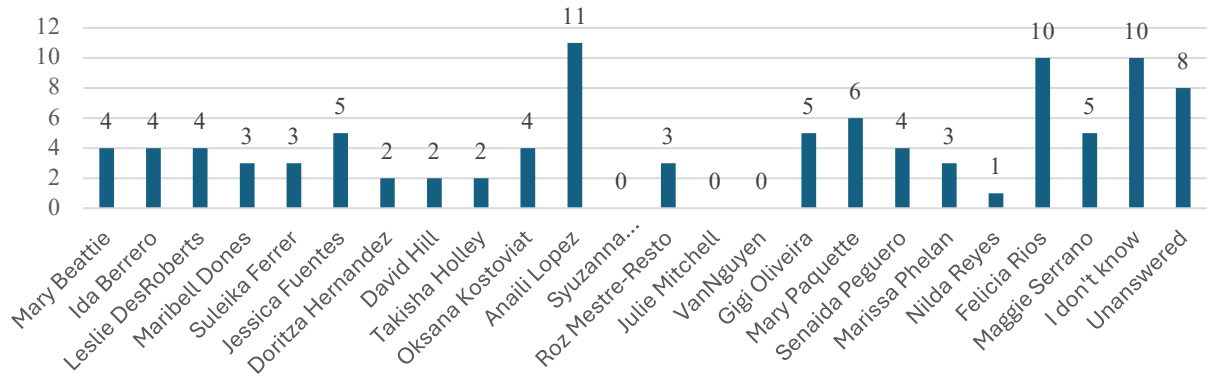
Q5. Are our services culturally appropriate?



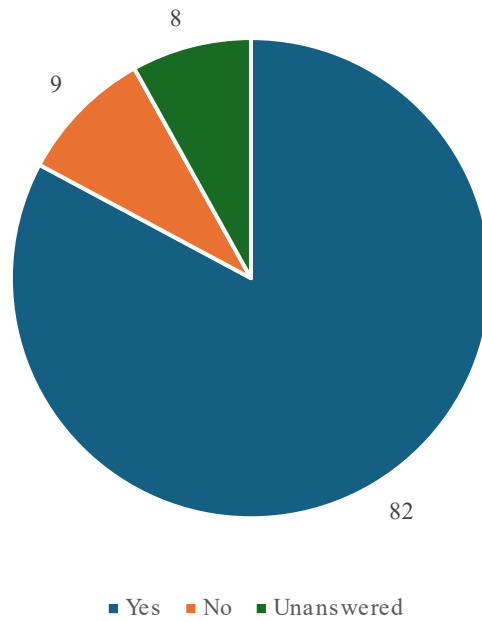
Q6. Does MCS encourage you to be an active participant in the services we provided?



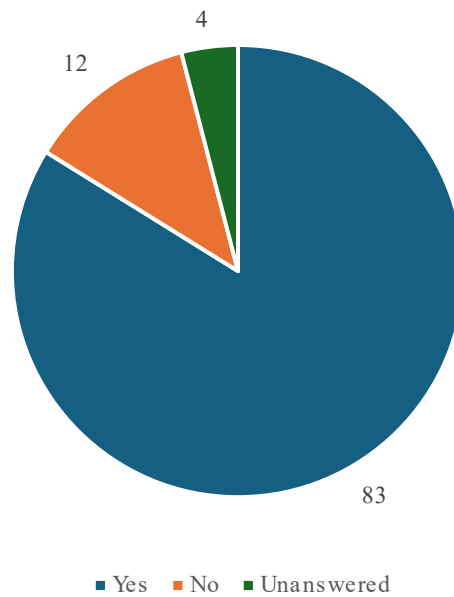
Q7. Who is your Navigator?



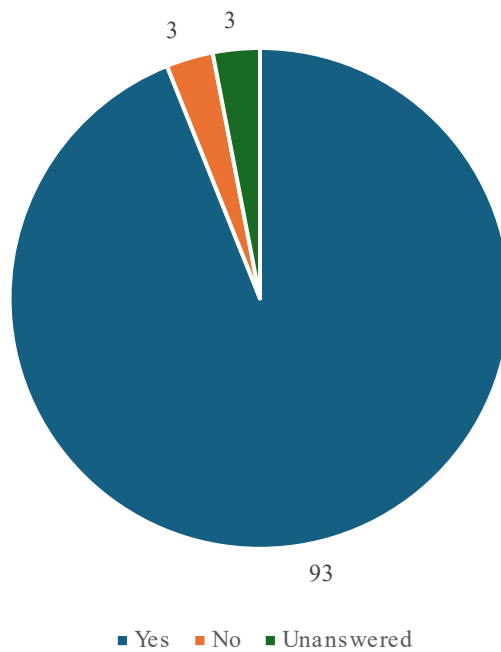
Q8. Is your Navigator knowledgeable about available resources?



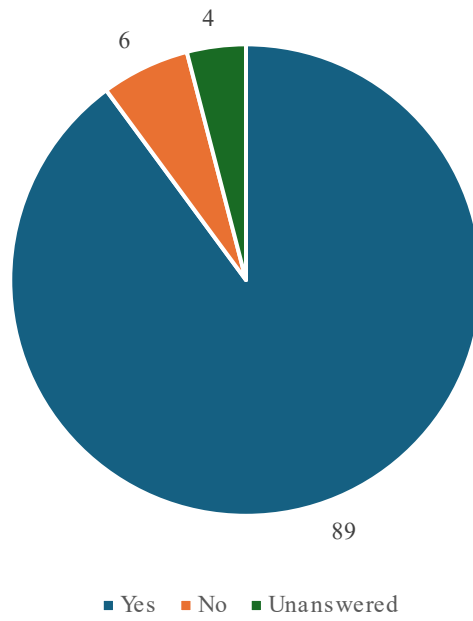
Q9. Do you feel that the communication you have with your Navigator is sufficient to meet your needs?



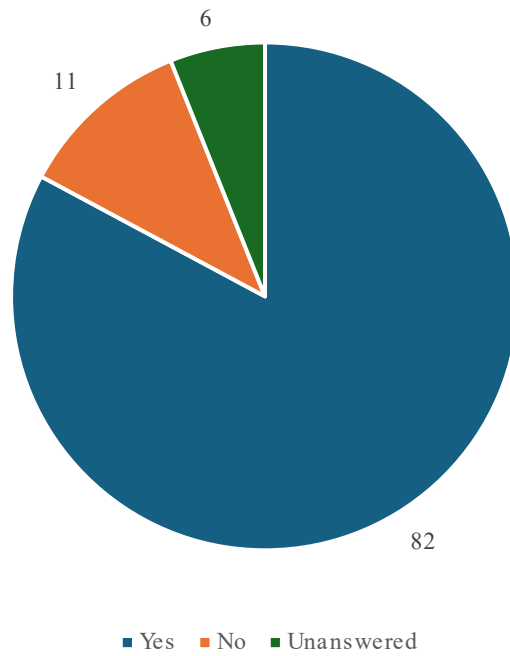
Q10. Is your Navigator respectful to you and your family?



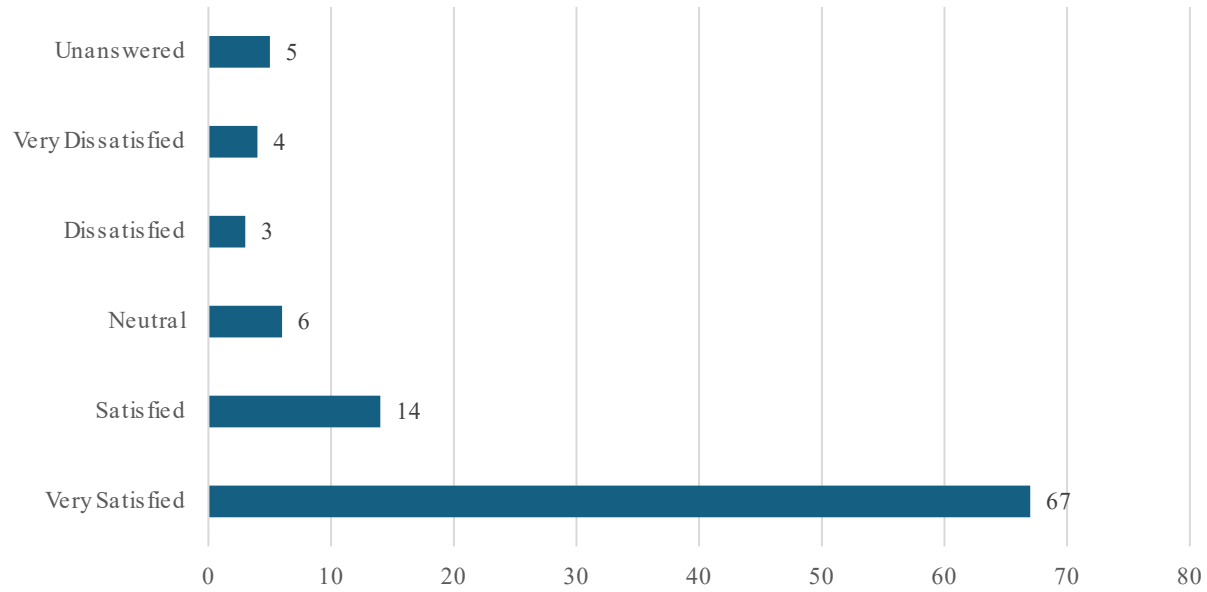
Q11. Is your Navigator helpful and accomodating to your family?



Q12. Does your Navigator respond in a timely manner?



Q13. How satisfied are you overall with your Navigator?



Q14. Three most important/critical services for family

